

For Grievances & Counselling

Kindly note that we have set up a Public Grievance cell to address any grievances that you may have, constituted by Ms Shampa Kundu- Manager Customer Services, Ms Urmila Ghosh- Lab manager and Mr Vijay Pai-Manager Administration. Our Public Grievance Officer is Ms Shampa Kundu who is available on the mezanine floor. Her contact number is 9874425690 and email ID is ngmedicare@ngind.com.

We provide counseling of the patient/patient parties for which kindly note that our counsellor is Mr Vijay Pai-Manager Administration (9836119457) available on mezanine floor .